



# Log in with your MLB.com Account

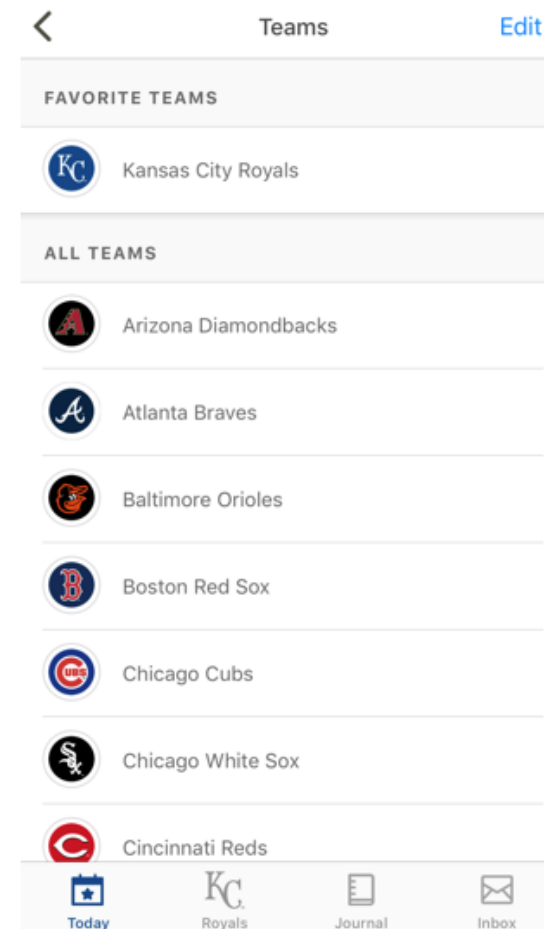
- After you have downloaded the app, you will need to log in using your MLB.com account.
- If you do not have an MLB.com account, click Sign Up to create one.
  - It is recommended that you create one using the same email associated with your forwarded/purchased ticket.
- Forget your password? Click the “Forgot Password?” link and a new one will be emailed to you.

The image shows a login screen for the "BALLPARK" app. At the top, the word "BALLPARK" is centered. Below it are two buttons: "LOG IN" and "SIGN UP". A horizontal line is positioned below the "LOG IN" button. Underneath this line is a button that says "Log in with your MLB.com account". Below this are two input fields: "EMAIL" and "PASSWORD". To the right of the "PASSWORD" field is a link that says "Forgot Password?". Below the input fields is a large, rounded "LOG IN" button. At the bottom of the screen is a link that says "Privacy Policy".



# Select the Royals as your Favorite Team

- After you sign in select the Kansas City Royals as your favorite team.
- From here you can access all Kauffman Stadium specific-app features which include:
  - Mobile event entry + check-in
  - Social media info
  - Special offers, rewards and exclusive content
  - Discounted seat upgrades and fan experiences through the Royals Memories Program



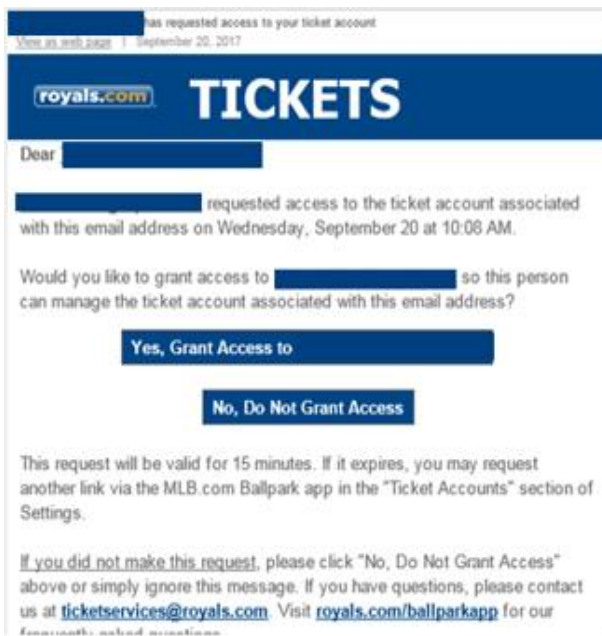
# Linking your Account

- To view your tickets, you will need to connect your Royals account to your MLB.com account.
- In the today tab, click on Add Ticket Account.
- On the next page, select Link Account.
- Enter the email address associated with your forwarded/purchased tickets and click verify Email Address.

The image displays two screenshots from the MLB.com mobile application. The first screenshot shows the 'Today' tab with the text 'No Tickets Today' and 'Find an event you want to attend'. Below this is a blue 'BUY TICKETS' button and a blue 'ADD TICKET ACCOUNT' button. The second screenshot shows the 'Ticket Accounts' screen with the text 'Access your tickets in MLB Ballpark by linking your ticket account.' and a 'LINK ACCOUNT' button. Below this is a 'Verify your email address' section with two steps: 'Step 1 - Select your team' (with a dropdown menu showing 'Kansas City Royals') and 'Step 2 - Enter your email address' (with an 'Email' input field and a 'Verify Email Address' button). The bottom navigation bar of both screenshots includes icons for 'Today', 'Royals', 'Journal', and 'Inbox'. The bottom right corner of the second screenshot shows navigation arrows and a 'Done' button.

# How to Link your Account

- You will receive an email verification.
- Select “ Yes, Grant Access.”
- On the next page select “ Yes, Continue.”
- Return to the Ballpark App. You may have to refresh the page for your tickets to appear. You can do so by swiping down on your phone.
- Your tickets will appear within the ‘Tickets’ tab in the Ballpark app.



## Ticket Account Linking Verification

By clicking the below link, your ticket account will be accessible via the MLB.com Ballpark app. Please confirm that you want to grant access to your ticket account.

If you did not make this request, please click No.

Yes, Continue

No