



Terms and Conditions

No tickets will be refunded or exchanged, unless an event is cancelled by the organiser

Tickets are strictly non-transferable and cannot be re-sold or transferred for profit or commercial gain

Chester Performs reserves the right to add, remove or substitute artists and to change the advertised programme without further compensation

Chester Performs reserves the right to refuse entry if we deem it necessary

It is the ticket holder's responsibility to check if an event has been cancelled or rearranged. If there is sufficient notice we will always try to let you know

Tickets are issued subject to terms and conditions and rules and regulations of the individual venue

Every effort to admit latecomers will be made at a suitable interval, but admission cannot always be guaranteed. Latecomers not admitted are in no way entitled to a refund; always allow sufficient travelling time to the venue. It is your responsibility to check your tickets; mistakes cannot always be rectified

Photographic, video, audio or any recording of artists is strictly prohibited

Chester Performs cannot accept responsibility for property or possessions lost, stolen or damaged during Chester Performs events

Every member of the audience must possess a ticket, which must be produced to gain admittance

The venue, promoter or producer reserves the right to provide alternative seats to those specified on the ticket at their discretion

We never post tickets out. If you have an e-ticket, you must print it to gain admission; online tickets cannot be collected from box office